

Key Contacts for Flooding Emergencies

Key reminders

- 1) During a flood event RBC will prioritise the delivery of sandbags to those most vulnerable and at risk of immediate internal flooding of habitable rooms (not garages or gardens)
- 2) Please use the RBC contact details below so that your call can be correctly logged and information shared with our teams
- 3) RBC do not deliver sandbags to commercial businesses
- 4) Be aware that during a flood event the road network may flood which can mean access and the delivery of sandbags to homes may not be possible therefore being prepared in advance is vital
- 5) Check if you have a local flood resilience store in your area operated by local Town and Parish Councils as you may be able to obtain sandbags during an event from this location
- 6) Finally please be prepared – if you're at risk of flooding it's vital to take steps to protect your home by fitting flood protection measures and keeping your own stock of sandbags

Contacting Rushcliffe Borough Council

0115 981 9911 Monday to Friday 8.30am to 5pm
0115 981 1143 all other times
www.rushcliffe.gov.uk/flooding

RBC work closely with key partner agencies in a multi-agency approach to emergency planning and response. If your community is affected by a flooding emergency, please see useful contact details and information below.

Flooding

Environment Agency	0345 988 1188 www.gov.uk/sign-up-for-flood-warnings	Floodline: For advice and information on flood risk. Sign up online to receive flood warnings in your area
Severn Trent Water (24 hours)	0800 783 4444	For reporting emergencies such as sewer flooding
Nottinghamshire County Council	0300 500 8080 Out of hours 01253 502 776	Customer contact centre For reporting drainage problems on the highways network

Power cut

	105	Free number to call
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